

**Mammogram protocol for [REDACTED]
Care Coordinators (Care coordinators are MAs)**

Patient: Every Woman age 50-75

1) Check to see if she has had a mammogram in the last two years.

A) No prior mammogram

- 1. With patient's permission order a mammogram**
- 2. Choose Xray facility per patient's preference, assist scheduling as needed**
- 3. Review prep for mammogram: no powder or deodorants**
- 4. Enter in tickler file to follow up mammogram completion at appropriate interval**

B) Prior normal mammogram two years ago or at least a year ago and patient wants yearly mammogram.

- 1. With patient's permission order mammogram at same Xray facility of prior mammogram unless there is a reason to change providers and assist scheduling as needed**
- 2. Review prep for mammogram: no powders or deodorants**
- 3. Enter in tickler file to follow up mammogram completion at appropriate interval**

C) Notification of normal results of screening mammogram:

- 1. Inform patient via method indicated per patient's communication preference**
- 2. Check to see if registry data is updated in EPIC**

3. Queue up order for providers signature to repeat mammogram in 2 years, or in 1 year per patient preference.
 - D) Screening mammogram results are abnormal
 1. Send results to clinician's in box
 - E) Screening mammogram results are highly suspicious for cancer
 1. Work with clinician to plan patient notification and arrange appropriate care within 24 hours
-
- 2) Prior abnormal mammogram marked for repeat
 - A. If follow up recommendations are clearly stated and due, order a mammogram at the same facility with patient's permission. If follow up recommendation is not stated, send clinician a reminder notice to act on the situation.
 - B. Include specialist's name on order if needed
 - C. Enter in Tickler file to follow up mammogram completion at appropriate interval.
 - 3) Patient declines recommended mammogram
 - A. Ask about reasons, explore fears if they are an issue
 - B. Enter preference in EPIC and refer to clinician

Reference:<http://www.ahrq.gov/clinic/pocketgd1011/gcp10s2.htm#BreastScreening>. Approved by [REDACTED]
[REDACTED] Vice President of Ambulatory Care [REDACTED]
3/2/12