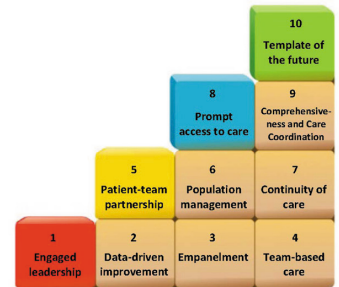


PRACTICE COACHING FOR PRIMARY CARE TRANSFORMATION

This course is designed for practice coaches who work with primary care practices to assist with transformation efforts towards high performing Patient-Centered Medical Homes. The course is an orientation to, and comprehensive review of, the science of primary care practice and equips participants with the practical tools and coaching skills necessary to engage and support transforming practices. Focused on the 10 Building Blocks of High Performing Primary Care (Bodenheimer & Ghorob 2013), the course explores best practices implemented in high-performing clinics in areas such as team-based care, access, and population-based care. It is effective for all coaches, regardless of their experience.



The course provides four days of in-person training, and optional follow-up support featuring web-based meetings. The in-person portion of the course may also involve site visits and conversation with clinic leaders that allow participants to see the concepts in action. Over the course of four days, participants will be engaged interactively with role plays and group activities and challenged to solve real-life case studies. The training ends with a capstone training demonstration by attendees to a select group of clinic personnel and practice.



Course Content

Module	Content
Kick-Off Webinar	<ul style="list-style-type: none"> An introduction to the course Pre-work: reading list, practice assessment and interview, and a coaching skills assessment
In-Person Training	Day 1 <ul style="list-style-type: none"> Introductions and team building Pre-work debrief What is practice coaching? Engaged leadership Data-driven improvement Empanelment
	Day 2 <ul style="list-style-type: none"> Team-based care The patient-team partnership Population management
	Day 3 <ul style="list-style-type: none"> Care coordination and comprehensiveness Continuity Access Prepare for final demonstration
	Day 4 <ul style="list-style-type: none"> The template of the future Training demonstration Closeout
Optional Follow-Up Webinar(s)	<ul style="list-style-type: none"> Case study from participant Content adapted to group needs

How will you apply what you learned today?

"I plan to help make new resources and articles available to clinics and use my new communication skills directly with my contacts."

"Integrate these tools into the activities of the Medical Homes Resource Center."

"Calculate the ideal panel size using the worksheet provided."

"Use the Share the Care exercise in an academic setting to help students and faculty to think differently."