Practice Coaching for Primary Care Transformation August 21 - August 24, 2018 Seattle, WA

Practice Coaching for Primary Care Transformation (PCPCT) is a multi-faceted training program designed for leaders at all levels who have a formal or informal coaching role in primary care transformation efforts. The course is an orientation to, and comprehensive review of, the science of change in primary care practice that equips participants with practical tools and coaching skills necessary to engage and support teams as they evolve into high-performing Patient-Centered Medical Homes.

Focused on the 10 Building Blocks of High Performing Primary Care (Bodenheimer & Ghorob 2013), the course is created by UCSF Center for Excellence in Primary Care and the Patient & Population Centered Primary Care program (PC3) of CareOregon. It draws on the combined expertise of these partners by exploring national and local best practices implemented in high-performing clinics in areas such as team-based care, prompt access to care and population-based care.

This course includes four full days of classroom training, a pretraining assessment, curriculum materials, a site visit to a highperforming primary care practice and optional post-training

Template of the future Comprehensive-Prompt access to care Coordination 5 Patient-team Population Continuity of partnership management Engaged Data-driven **Empanelment** Team-based improvement care ©2012 UCSF Center for Excellence in Primary Care

mentoring support. This robust training approach educates participants on the fundamental content of practice coaching while also providing them with the resources needed to empower clinic teams in utilizing quality improvement methods for sustainable change. Individual Registration is \$4,500. Group rates are available; please email PCPClinfo@healthinsight.org for more information.

To ensure a comprehensive learning experience, the number of participants per training is limited and available on a first-come, first-served basis. **The deadline to register is Friday, July 20**th.

Inquire to learn more:

https://www.surveymonkey.com/r/PCPCTInterestForm

This training program is hosted by the Patient-Centered Primary Care Institute in partnership with CareOregon. The Institute is a multi-stakeholder partnership managed by HealthInsight, a nonprofit organization serving as a primary agent in focusing community energy to achieve significant and continuing improvement in the health of the community and in the quality and effectiveness of health care. Content experts from CareOregon and its partners serve as faculty for this training program including:

- **Tom Bodenheimer, MD, MPH**, Founding Director of the UCSF Center for Excellence in Primary Care and lead author of the <u>10 Building Blocks of High Performing Primary Care</u> which the course draws on;
- **Nicole VanBorkulo, MEd,** Research Associate for Kaiser Permanente Washington Health Research Institute and co-author on several publications for the Safety Net Medical Home Initiative; and
- Marcelle Thurston, MS, RD, CDE, Clinical Innovation Manager at CareOregon home of the Patient & Population Centered Primary Care program (P3) which partnered with the Center for Excellence in Primary Care to develop this curriculum.